

# Ensuring your shop is a safe workplace

Although violence can occur in almost any workplace, there are precautions that can help to avoid violent confrontations in a retail environment



**Zero tolerance against abuse**



**Be seen observing the shop**



**Lock doors that aren't fire doors**



**Take note of any security or safety concerns**



**Know a direct line to the your local constabulary**



**Learn how to diffuse violence**



**Encourage staff to share lifts**



**Feedback to your staff about strange behaviour**



**Recognise signs of stalking**



**Create a written incident report as soon as possible**

**Premierline**  
BUSINESS INSURANCE BROKER

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